Is Facetime the New Face-To-Face?

Regardless of age, inpatients report a positive overall experience with Telemedicine







Top Items Driving Satiskaction



Other Findings



Satisfaction is highest when Telemedicine is used for both the admission assessment and treatment



Adults value orientation to the Telemedicine process



Older Adults value a relationship with their physician



Technical issues had the least impact

Inpatients are satisfied with Telemedicine as a modern tool for delivering psychiatric assessment and treatment!

When using or considering Telemedicine, keep these best practices in mind:

- Continuity of Telemedicine care is important
- Be aware of patients' expectations and comfort with the process
- Ensure older adults feel a sense of relationship with their caregivers, even if they do not feel as connected to a remote doctor



ANALYSIS BY RACHEL NOWLIN

For an opportunity to see your topic discussed here, email your questions to Jessica.Ingram@horizonhealth.com