

LEAVING AMA

Building a Patient Profile



1 IN 30 ADULT INPATIENT STAYS
END IN AMA DISCHARGE

How do patients who choose to discharge AMA compare to those who don't?

PRIMARY DIAGNOSIS

More Substance Abuse

SEX

More Males

PATIENT SATISFACTION

Less Satisfied

AVERAGE AGE

No Difference

**ADMISSION SEVERITY
ON CLINICAL TOOLS**

No Difference*

**DISCHARGE SEVERITY
ON CLINICAL TOOLS**

No Difference*

*As measured by the Behavior and Symptom Identification Scale (BASIS-32™) and Patient Health Questionnaire-9 (PHQ-9).

AMA TAKEAWAYS

- ✓ Build an early, supportive patient-provider rapport
- ✓ Be familiar with patient factors associated with AMA
- ✓ Connect AMA patients with additional care options