

## Is patient satisfaction related to diagnosis?

## Overall, 3 in 4\* patients are satisfied with their care.



This holds true overall across diagnostic groups.

2 out of 4

Schizophrenia & Other Psychotic Disorders

Psychoactive Substance Use

3 out out of 4

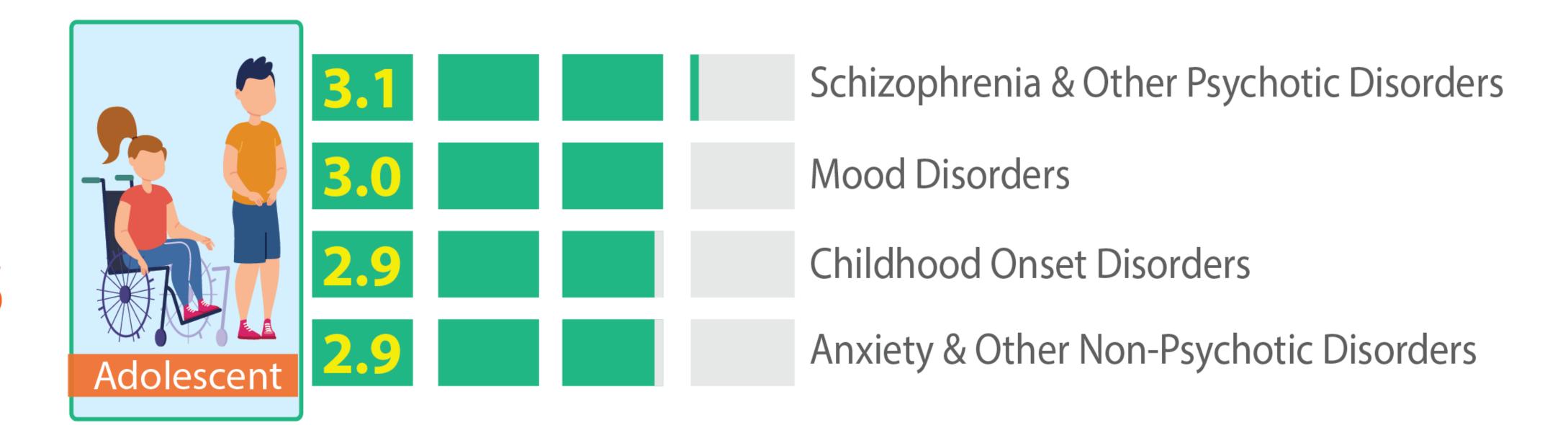
Mood Disorders 3 out of 4

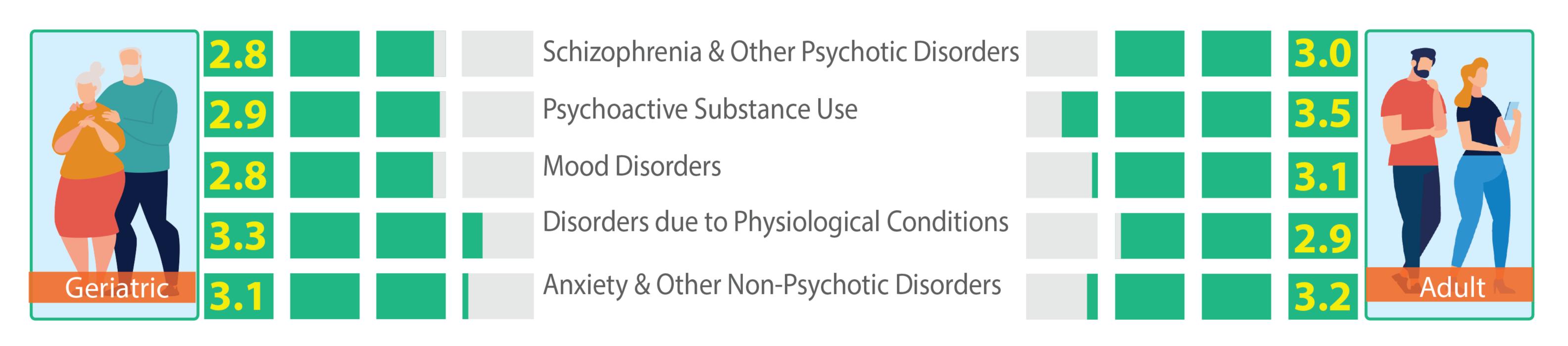
Disorders due to Physiological Conditions

3 out of 4

Anxiety & Other Non-Psychotic Disorders

Even broken down by age, 3 in 4 are satisfied regardless of diagnosis.





As it turns out, diagnosis is not important for patient satisfaction! It's important to remember every patient, no matter their ailment, can feel satisfied with their care.

\*Patient Satisfaction is scored on a scale of 0 to 5, where higher scores indicate greater satisfaction. Patients responding 4 or higher are considered satisfied.



## ANALYSIS BY JAMES HOLLAND

For an opportunity to see your topic discussed here, email your questions to Jessica.Ingram@horizonhealth.com